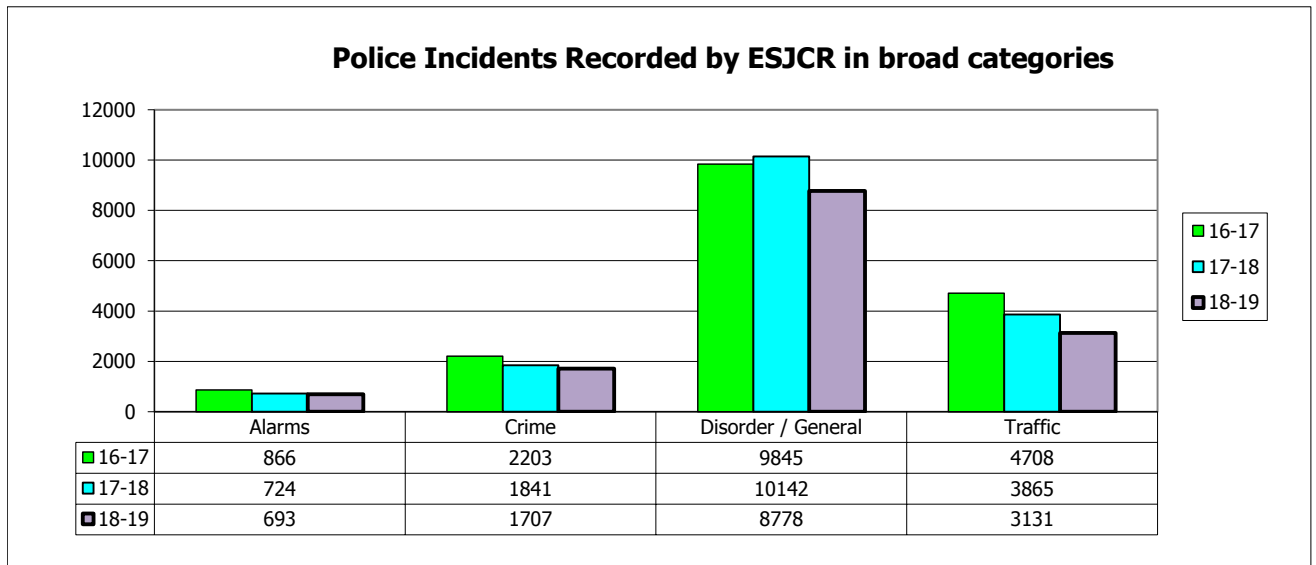
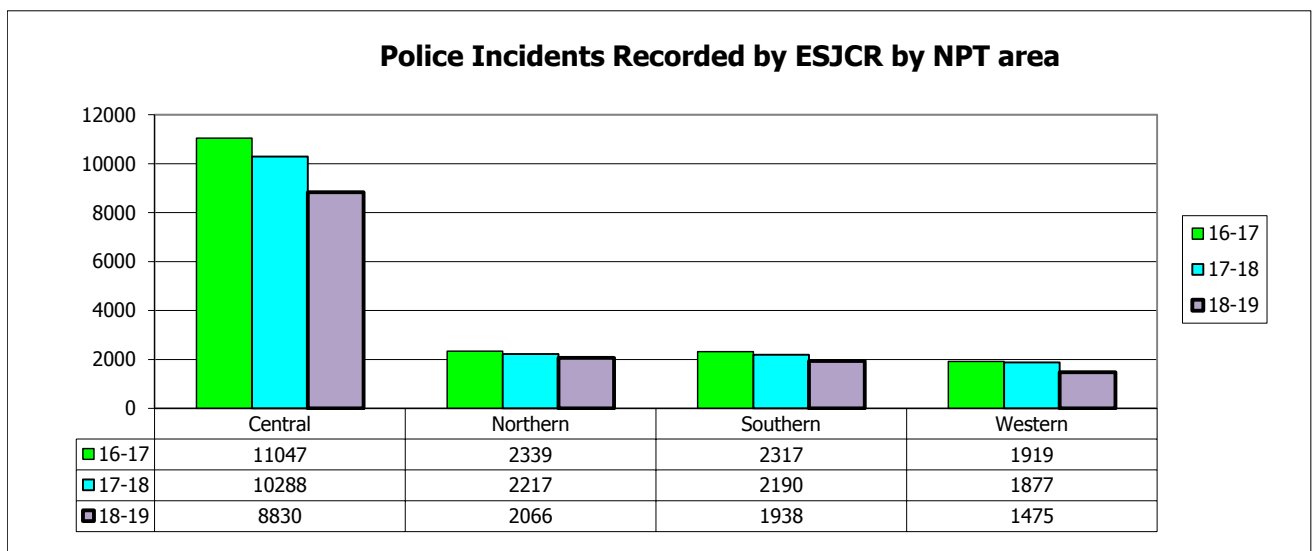


EMERGENCY SERVICES JOINT CONTROL ROOM



- The 2018-19 year will see further significant changes being made, with the recording of police incidents altering as the Constabulary's new core IT system becomes effective.

| | 15-16 | 16-17 | 17-18 | 18-19 | Change with previous year |
|-------|-------|-------|-------|-------|---------------------------|
| Total | 17932 | 17622 | 16572 | 14309 | -14% |



- Calls for service are not the best way of measuring police demand and the change in recording practices makes it difficult to draw conclusions.